



Dear SAIL Waiver Participants/Employers:

This is a reminder that the 21st Century Cures Act, Section 12006, requires States to implement Electronic Visit Verification (EVV) for Medicaid-covered Personal Care Services.

EVV is a technology that automates the gathering of service information by capturing time, attendance, and care plan information entered by a home care worker at the point of care. Correct use of EVV ensures there are no gaps in care throughout the entire course of the service plan.

The technology contributes to Alabama Medicaid's mission of providing access to affordable, quality healthcare services for Medicaid waiver participants. EVV electronically verifies the:

- ✓ Person providing the service;
- ✓ Participant receiving the service;
- ✓ Date the service was provided;
- ✓ Time the service begins and ends;
- ✓ Location of service delivery; and
- ✓ Type of service performed.

Acumen offers training to help you learn more. Recordings of Acumen's training and EVV Resources can be viewed at <https://acumenfiscalagent.zendesk.com/hc/en-us/articles/21360087528077-Alabama-SAIL-Self-Direction-Training-Materials>. If you still need assistance using the EVV app, please contact your Personal Choices Counselor.

SAIL looks forward to implementing the EVV platform and working with our participants/employers and personal care workers to improve member quality care.

Please note that EVV implementation is a 21st Century Cures Act requirement, which makes it a Medicaid requirement, and, in turn, a SAIL requirement And, ultimately, a requirement you must implement to remain in the SAIL Waiver program.